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The Alma-ILLiad Bridge: A Panel Discussion on ISO Sharing

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The Alma-ILLiad Bridge: A Panel Discussion on ISO Sharing

Disciplines

Library and Information Science

Comments

Presented at the IDS Project Conference in Albany, NY on July 25, 2024.

The Alma-ILLiad Bridge:

A Panel Discussion on ISO Sharing

Resource Sharing Overview

Kourtney Blackburn, St. John Fisher University

Timothy Jackson, SUNY OLIS

Sarah Shank, Ithaca College

Poll:

Who is using more than 1 resource sharing system?
Is anyone using ISO?

Resource Sharing at St. John Fisher

- ILLiad is our main system for resource sharing
- Implemented Alma in 2017, and the ILLiad NCIP addon for lending in 2018
- Approximately 3,500 lending requests and 3,200 borrowing requests in FY 24
 - Slight decrease every year since 2021
- Began ISO sharing with lending via ILLiad in 2022
- Expanded from 10 to ~50 ISO partners in 2024
- ISO lending accounted for 6% of our lending loan requests in FY23, and 12% in FY 24

Resource Sharing at Ithaca College

- Ithaca College is a private Comprehensive/Liberal Arts College with approximately 5000 students
- Average Borrowing/year: roughly 5,000 requests (3 year average)
- Average Lending/year: roughly 1,300 (3 year average)
 - Slowly increasing as we build up our lending base
- Main Resource Sharing System:
 - Rapido since 2021
- Began using ISO for ALMA peer to peer Resource Sharing ~ 6 months before moving to Rapido
- First Illiad ISO ILL partnerships were established in 2022

Resource Sharing at Ithaca College

ISO By the Numbers

- **ISO Borrowing** with SUNYs and other ILLiad ISO ILL libraries accounted for:
 - 64% of our loan requests in 2022
 - 55% of of loan requests in 2023*
 - 53% of loan requests in 2024*
- **ISO Lending** with SUNYs and other ILLiad ISO ILL libraries accounted for:
 - 95% of loan requests in 2022
 - 42% of loan requests in 2023*
 - 30% of loan requests in 2024*

*Joined RapidR pod in 2023: Increased overall Lending

Resource Sharing at SUNY

- SUNY is comprised of 60 campuses located throughout New York state
 - System comprised of university centers, comprehensive colleges, technical colleges, and community colleges
 - Campus sizes and resource sharing needs vary widely
- SUNY historically relied almost exclusively on ILLiad and WorldShare ILL to meet our resource sharing needs
- All SUNY campuses used independent instances of ALEPH until an Alma network was implemented for all campuses in 2019
 - Alma physical resource sharing implemented for nearly all campuses at go live
 - Alma digital resource sharing implemented began in 2020 and continues to expand

Resource Sharing at SUNY

- Alma resource sharing has proven to be faster than ILLiad/OCLC
 - Alam physical turnaround times: 6-7 days
 - ILLiad/OCLC physical turnaround times: 8-9 days
- Alma resource sharing is better integrated into the overall user experience than ILLiad/OCLC
- Alma resource sharing is more cost-effective than ILLiad/OCLC
 - Affordability of ILLiad and WorldShare ILL is a major issue for many SUNY campuses
 - A dozen SUNY campuses have cancelled ILLiad, and a few have also cancelled WorldShare ILL
 - Additional SUNY libraries will undoubtedly cancel ILLiad and/or WorldShare ILL

Resource Sharing at SUNY

- Fill rates in Alma were disappointingly low at first
 - Fall 2019: 55%
- Began expanding our Alma resource sharing network beyond SUNY in 2021
 - First partnerships were with Ithaca College, Nazareth University, and Brandeis University
 - Have since added all of CUNY plus Adelphi, Canisius, Marist, Russell Sage, Siena, Vassar, and West Point
 - Have also added libraries in CSCU, WRLC, PASCAL, FLVC, CSU, Orbis-Cascade, OCUL
 - Total number of non-SUNY partners now approaching 100
- Fill rates are now above 70%

What is ISO Sharing?

- ISO is a standardized protocol that allows resource sharing requests and related messages to be sent between libraries
- Both peer-to-peer Alma resource sharing and Rapido use ISO
- Can also be used to send requests from Alma and Rapido to ILLiad
 - ISO resource sharing between Alma/Rapido and ILLiad allows for real time availability checking
 - ISO resource sharing between Alma/Rapido and ILLiad bypasses WorldShare ILL

What does this look like in practice?



General Information		Shipping Information	
Symbol	ITHACARS	Address Number	1
Library Blocked	<input type="checkbox"/>	Shipping Address	Ithaca College
Library Name	Ithaca College Library		953 Danby Rd, Ithaca NY 14850
Phone	6072743891		ITHACARS
Odyssey Address			<HUB> SYR
Trusted Sender?	<input type="checkbox"/>	Override Outgoing	<input type="checkbox"/>
	Override Trusted Sender?	<input type="checkbox"/>	Default Shipping Loan
Courier Info			ELD
Borrowing Department EMail	borrowing@ithaca.edu		Default Shipping Article
Lending Department EMail			
Billing Information		ISO Information	
Article Billing Category	Exempt	ISO Enabled	<input checked="" type="checkbox"/> Auto
Loan Billing Category	Exempt		
Billing Address		ISO Type	<input checked="" type="radio"/> TCP/IP <input type="radio"/> SMTP
	Ithaca College Library 953 Danby Road		
	Ithaca, 14850 USA	IP Address	na02.alma.exlibrisgroup.com:9001
Copy Charge			
Loan Charge			
Billing Method			
Copyright Payer	<input type="checkbox"/>		
Override IFM	<input type="checkbox"/>		
Decline EFTS	<input type="checkbox"/>		

What does this look like in practice?

ISO ILL Information

System Number	01ITHACACOL0023294	
	https://sjfc.primo.exlibrisgroup	
Lending String	VZJ	
Borrower	ITHACARS	1 ...
System ID	ISO	
OCLC Status		↗

ISO ILL Tracking

▶	📖	ILLRequest (990) - Received 11/22/2023 10:28:40 PM
▶	📖	Shipped (993) - Sent 11/24/2023 1:37:04 PM
▶	📖	Received (1023) - Received 12/1/2023 2:22:21 PM
▶	📖	Renew (1366) - Received 3/21/2024 12:25:12 PM
▶	📖	RenewAnswer - Yes (1367) - Sent 3/21/2024 12:27:04 PM
▶	📖	Returned (1665) - Received 6/18/2024 8:26:17 AM
▶	📖	CheckedIn (1683) - Sent 6/24/2024 1:23:38 PM

What does this look like in practice?

Resource Sharing Partner [Cancel] [Save]

General Information | Contact Information | Parameters | Notes | Attachments

Code * VZJ Name * St. John Fisher University

Profile Type * ISO Status Active

System Type * ILLiad

Average Supply Time 0

Resource Sharing Partner [Cancel] [Save]

General Information | Contact Information | Parameters | Notes | Attachments

ALTERNATIVE DELIVERY ADDRESS **Alt + 3**

Supports ADD Address

GENERAL INFORMATION

Server * [redacted] Port * 1611

Symbol * VZJ Volume prefix [redacted]

What does this look like in practice?

Locate Profile Details

Locate Profile Parameters

Name *

Description *

Type



What does this look like in practice?

Locate Profile Details Locate Profile Parameters

Server *

Port

Username

Password

Institution *

Alma Network

Ignore Electronic and Digital Resources [i](#)

Ignore Physical Resources





Check item availability

Check item requestability

Allow locate by metadata

Locate by fields

What does this look like in practice?

1  **Maladies of empire: how colonialism, slavery, and war transformed medicine**  
by Downs, Jim
Requested: Book (Physical)
St. John Fisher University
 Request Completed

2  **Law and literature** 
by Dolin, Kieran
Requested: Book (Physical)
St. John Fisher University
 Request Completed

Sections

View ... ▲ ▼ ✕

Requested media: Any

Lending library: St. John Fisher University 


Internal identifier: 4791573490004016

Created: 07/31/2022 01:45:29 PM

Updated: 10/12/2023 02:12:14 AM

Due date: 07/02/2023

Barcode: 0122001667130

Request attributes 

Why are you using ISO Sharing?

How does ISO fit into your current resource sharing workflows?

How did you get started?

What workflow adjustments have you made to incorporate ISO?

What are the benefits?

Are there any drawbacks?

What are your current challenges with ISO sharing?

What are your institution's/
Organizations future plans for
ISO?

What suggestions do you have for getting started with ISO?

Questions & Suggestions