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Using Interlibrary Loan to Strengthen Regional Library Collections

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Using Interlibrary Loan to Strengthen Regional Library Collections

Abstract

Academic libraries in New York State have benefited from Coordinated Collection Development Aid (CCDA), meant to support resource sharing, since 1981. In recent years, dwindling academic library budgets have increased the need to utilize funds effectively and reduce unnecessary duplication across physical library collections. Patrons already benefit from the connection between resource sharing and collection development, where ILL is important and shared collections are valued. A need existed to connect the dots between library collection development and resource sharing cooperatives, where the strength of resource sharing groups is the strength of the combined, diversified collections of its members. The presentation will describe phases of a pilot project to develop and use technology to assist in true coordinated collection development through the use of ILLiad. The presentation will describe the need for true coordinated collection development, illustrate the proposed solution of a tool using ILLiad, outline the implementation of the project, and discuss the hopes for the future. Lastly, we will invite further participants (beginning with IDS Project libraries) to come along. The first phase of the project was to create a tool within ILLiad to develop collections reactively, by matching patron loan requests with a corresponding library's collection goals, as measured against the IDS Conspectus. This tool connects different systems together through a hosted web interface, which provides the data required for multiple library departments to use in order to begin to achieve coordinated collection development. This data includes titles matching the following criteria: the number of times an item has been requested by IDS libraries, if less than 3 IDS libraries have the request, and it matches the IDS Conspectus for the lending library. In addition to the web interface, library staff are notified weekly via email of titles that meet this criteria, therefore making it easier to strengthen their own library collection as well as the regional collection. The current and second phase of the pilot is testing the tool with SUNY Brockport and Nazareth College as partner libraries. Overall, the success of the project will be measured by the number of project participants as well as by the number of reports with purchase recommendations. We will describe what we have learned during the first phase of the project with the hope that it will encourage other participants to join as we embark on the next phase of this project! To date, this project has been partially supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program funds which are administered by the Rochester Regional Library Council.

Keywords

fsc2016

Disciplines

Library and Information Science

Comments

Presented at the IDS Project Annual Conference in Albany New York, July 29, 2016.

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Using Interlibrary Loan to Strengthen Regional Library Collections

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MIKE MULLIGAN, SUNY UPSTATE



This project is supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program Funds which are administered by the Rochester Regional Library Council.

Culture of collaboration

At Lavery, library departments with different responsibilities frequently join together

Culture of cooperation

Within the US: The IDS Project

Within NYS: NYS CCDA Program

Lavery collection strengths

Areas unique to St. John Fisher College

Robust Collections, Robust ILL

Strong campus reputation

Campus Expectation

ILL: Because of staff and IDS Project partners

RRLC Technology Grant Opportunity

- Wouldn't it be great if we could notify a library that a book that one of our student's requested wouldn't fit our collection, but it would be a good purchase for their collection? This tool does that.

The grant allowed us to...

Create a CCD (Coordinated Collection Development) API to allow communication between libraries through ILLiad/IDS data

- Make it easier for libraries in the region to share information

- Be flexible enough to meet pilot partners' needs

Make decisions about purchasing titles related to our curricular foci

Items purchased will make collections in our region more user-focused

- Those user-focused collections are shared among all our patrons



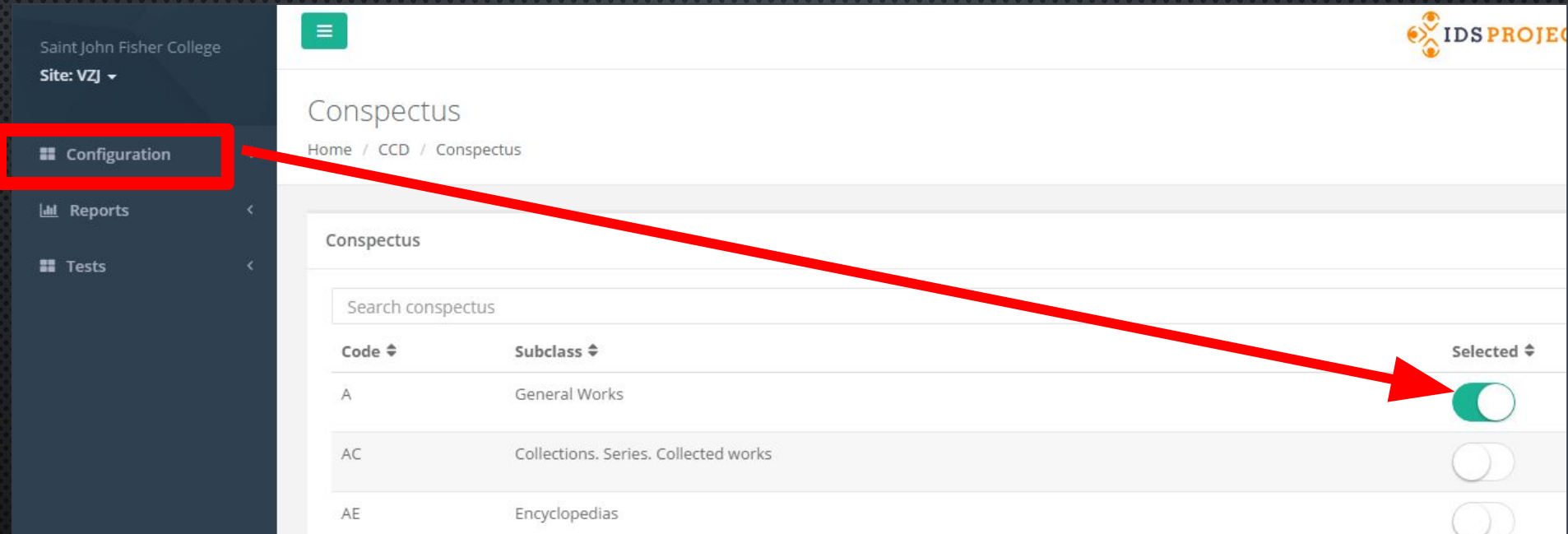
In a nutshell:

Email notifications of all partner requests: weekly,
daily, or both

Website where you can evaluate your own
borrowing requests for purchase

Configure conspectus

Under Configuration, click on "Conspectus" and toggle "on" areas your library collects so they are green:



The screenshot shows the library's configuration interface. On the left is a dark sidebar with navigation options: "Configuration" (highlighted with a red box), "Reports", and "Tests". The main content area is titled "Conspectus" and includes a breadcrumb trail "Home / CCD / Conspectus". Below the title is a search bar labeled "Search conspectus". A table lists conspectus categories with columns for "Code", "Subclass", and "Selected". A red arrow points from the "Configuration" menu item to the "Selected" toggle for the "A" category, which is currently turned on (green).

Code	Subclass	Selected
A	General Works	<input checked="" type="checkbox"/>
AC	Collections, Series, Collected works	<input type="checkbox"/>
AE	Encyclopedias	<input type="checkbox"/>

Log into my.isdproject.org to see your institution's request data under "Reports":

The screenshot shows the my.isdproject.org interface. On the left is a dark sidebar with navigation options: 'Configuration', 'Reports' (expanded), 'TN Touch', 'CCD Borrow' (highlighted with a red box), and 'Tests'. The main content area is titled 'CCD Borrowing' and includes a breadcrumb 'Home / Reports / CCD Borrowing'. Below the title is a 'CCD Borrowing Report' section with a 'Show 25 entries' dropdown and a search box. Action buttons for 'Copy', 'CSV', 'Excel', 'PDF', and 'Print' are visible. A table displays borrowing data with columns for Site, TN, Title, ISBN, OCLC, Reqs Site, Reqs IDS, Owned Site, Owned IDS, Consp Site, Consp IDS, and Rec Level.

Site	TN	Title	ISBN	OCLC	Reqs Site	Reqs IDS	Owned Site	Owned IDS	Consp Site	Consp IDS	Rec Level
VZJ	178930	Wonder Woman Unbound : the Curio...	9781613749098	859187727	1	1	0	29		PN	4
VZJ	178983	Economics and the law : from Pos...	0691011745	35694545	3	0	1	18	K	K	5
VZJ	178988	Cultural Readings of Imperialism...	9780312176419	36842411	2	0	0	18		PN	4

Email notifications:

Title requested

times requested at patron's library

times requested within IDS Project

copies owned at patron's library

copies owned within IDS Project libraries

Weekly CCD Report for VZJ

Site	TN	Title	ISBN	OCLC	Reqs Site	Reqs IDS	Consp Site	Consp IDS	Owned Site	Owned IDS	Rec Level
[Redacted]	475073	Breaking night : a memoir of for...		149100885	1	2	HV	HV	0	18	6
[Redacted]	475010	The Mozart compendium: A guide t...	0500014817	24719803	1	0	ML	ML	0	43	4
[Redacted]	475009	The bleeding of Mozart : a medic...	1456850776	733723662	1	0	ML	ML	0	0	5
[Redacted]	474932	Maxed Out: American Moms on the ...	9781580055239	827974314	1	0	HQ	HQ	0	5	4
[Redacted]	474926	Satellite communications /	0071462988	64230137	1	0	PC	PC,TK	0	18	4

Site from which requests originate

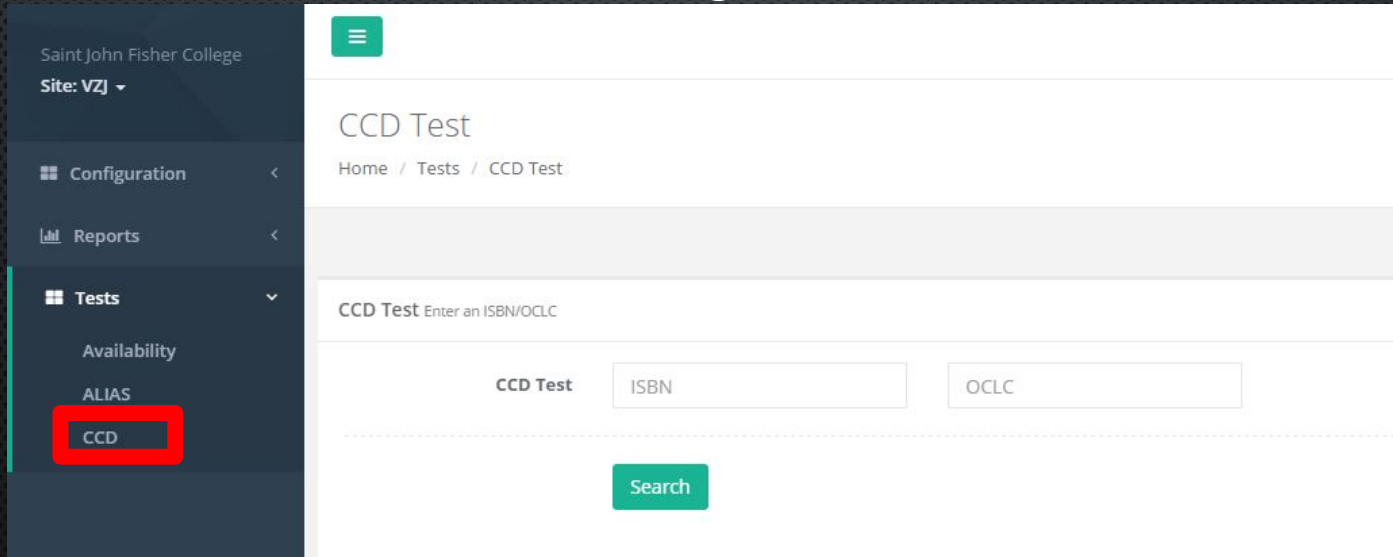
Patron's library TN

Call no. area that title matches for patron's library

Recommendation level based upon data shown in row

In development: CCD "Search"

Have a request outside of ILLiad for a title you might buy? Search by ISBN or OCLC # to call up CCD data to assist with decision- making:



The screenshot shows a web application interface for Saint John Fisher College. On the left is a dark blue sidebar menu with the following items: "Configuration", "Reports", "Tests" (expanded), "Availability", "ALIAS", and "CCD" (highlighted with a red rectangle). The main content area is white and titled "CCD Test". Below the title is a breadcrumb trail: "Home / Tests / CCD Test". A search prompt reads "CCD Test Enter an ISBN/OCLC". Below this are two input fields: "ISBN" and "OCLC", both preceded by the label "CCD Test". A green "Search" button is positioned below the input fields.

How does it benefit you?

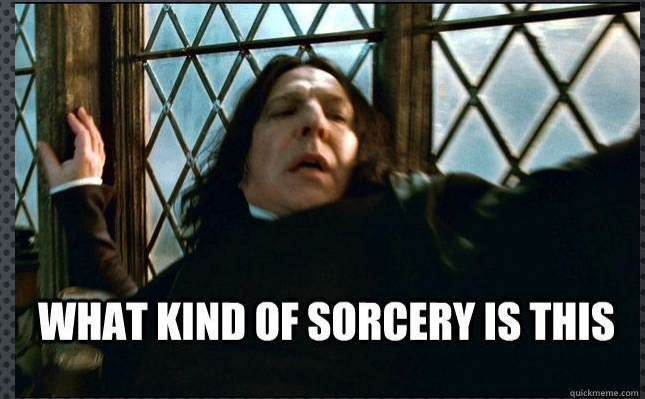
Sustainable practices:

- Less duplication, more unique titles

- Helps make best use of funds

Easy collaboration across silos

- Within your library and with other libraries



Where are we now?

Received grant September 2015

Secured 2 partner libraries for pilot

Nazareth College (Private)

Brockport (SUNY)

CCD API for communication is complete

Thanks Shannon & Mike M.!

Data is disseminating and purchases are being made

How this is built on IDS Logic.

- Logic pulls ILL data for all IDS members.
- Logic finds alternate editions for tns via API that generates all related editions, and then compares all related OCLC#s/ISBNs to tns in Logic data.
- Logic queries Worldcat Search to check # of holdings within IDS.
- Logic builds a report of CCD Criteria.



Feedback from participants

"I did an initial round of ordering, once we received our first report, in April. I looked at titles with NO IDS holdings, even if they fell outside our collection development area. If the price was reasonable, I ordered it...I would estimate ordering 10-15 titles per month."

-Susan Perry, Serials/ Resource Sharing Associate Librarian, SUNY Brockport

"Our collections person...hasn't had a ton of time to evaluate the data coming in since we set it up, but reported she has ordered seven (7) titles from the list...She's hoping to dive into it more deeply this summer and fall."

-Chris Sisak, Director, ILL/Serial Services, Nazareth College

Future developments

2016-2017 Technology Grant: Strengthening Collections Collectively to Share *Statewide...AKA Developing Regional Shared Collections, Collectively: Using the CCD API to Generate Purchase Recommendations of unique, highly-requested books and videos*

Goals include:

- 1. Moving outside the region*
- 2. Moving outside the IDS Project*
- 3. Beginning real-time Coordinated Collection Development
(buying at the point of ILLiad request)*



OH SNAP!

Interested? What we need from you:

1. Name
2. Email
3. Institution Name
4. OCLC Symbol
5. Interest in real-time CCD (y/n)
6. Emails of those who would like notifications
7. Preference of email frequency (weekly/daily/both)

Google Form: goo.gl/sZqTnB

Thank you! Questions?